

Benefits	Limited Manufacturer's Warranty	Reputable Extended Service Plan
Length of coverage, parts	90 days to 2 yrs; may differ from labor(split*)	1-5 years for parts + labor: no split
Length of coverage, labor	90 days to 2 yrs; may differ from parts (split)	2-5 years for labor +parts; no split
Customer service	Limited Business hours Mon-Fri 8 am to 5 pm Closed Sat + Sun	24/7 online support and assistance over the phone during extended hours (sometimes 24/7)
Defects in materials; workmanship	YES	YES
Failures due to normal wear and tear	NO	YES
Failures from a power surge	NO	YES
Failures due to from dust, heat and humidity	NO	YES
Accidental Damage from Handling (ADH)	NO	Varies
No Lemon Policy	Varies	Varies
Transferability	NO	YES

*Manufacturer's warranties are often split – providing one term of coverage for parts and a different term of coverage for labor.